

APP CORPORATE SOCIAL RESPONSIBILITY POLICY

APP is a global corporate group aspiring to the highest level of corporate responsibility. We recognize our social obligations and our role in the welfare of the people and the countries in which we operate our business.

Therefore, we are committed to ensure that our operations and that of our supply chains have positive impacts on the social and economic welfare of the surrounding communities. To help us in achieving these commitments, we commit to the following:

- In engaging with our internal and external stakeholders, we will adhere to the laws and regulations of the country in which we operate and to relevant international conventions and standards.
- We will also take into account local and cultural context and sensitivity in our engagement.
- As part of our Good Governance, and in line with our commitment to the United Nation Global Compact Principles, we do not condone corruption in all its forms, including extortion and bribery. We address it by implementing systems to prevent them in our operation, such as our 'Whistle-blowing' programme.
- In accordance with the United Nation's "Protect, Respect and Remedy" framework in respecting human rights, we believe in our responsibility as a business to act with due diligence to avoid infringing on the rights of others and addressing harms that do occur.
- We will manage emergencies, disputes, and conflict situations responsibly without resorting to violence.
- We aim to provide positive and lasting benefits to the community in and around where we operate by implementing Corporate Social Responsibility (CSR) programmes. In their implementation, we will
 - o Adopt a collaborative and participative approach in developing our community development programmes to balance priority needs of the community, sustainability of the programmes and cost effectiveness.
 - o Adopt the United Nations Sustainable Development Goals (UN SDGs) which address the top seventeen targets to reduce extreme poverty, in line with the government's development goals.
 - o Adopt international best practices and standards such as the ISO 26000.
 - o Perform regular monitoring and assessments of CSR activities in our operations, such as Social Footprinting, to help us identify improvement opportunities.
- Provide information, education, training and resources to our employees to help them achieve our social responsibility commitments.
- Encourage and provide support as necessary for the adoption of our social commitments across our supply chain, including our contractors and suppliers.



This policy is to replace APP's Social Responsibility Policy developed in 2012. If you need additional information or clarification, please contact us at sustainability@app.co.id or go to our website www.asiapulppaper.com.

Asia Pulp & Paper group (APP) is a trade name for a group of pulp and paper manufacturing companies in Indonesia and China. The APP group of companies is one of the world's leading pulp and paper manufacturer and is ranked as one of the largest vertically integrated pulp & paper producers in the world.

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